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FIG. 1

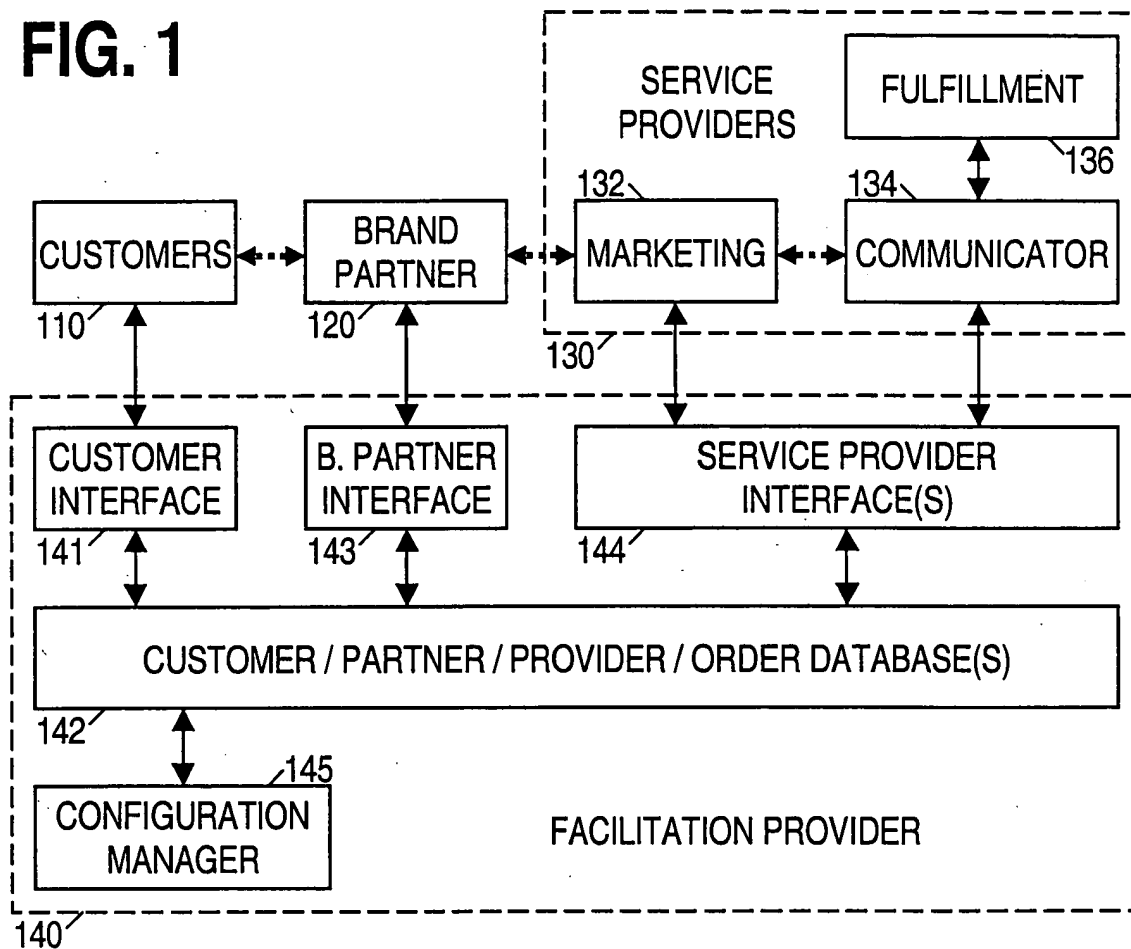


FIG. 2

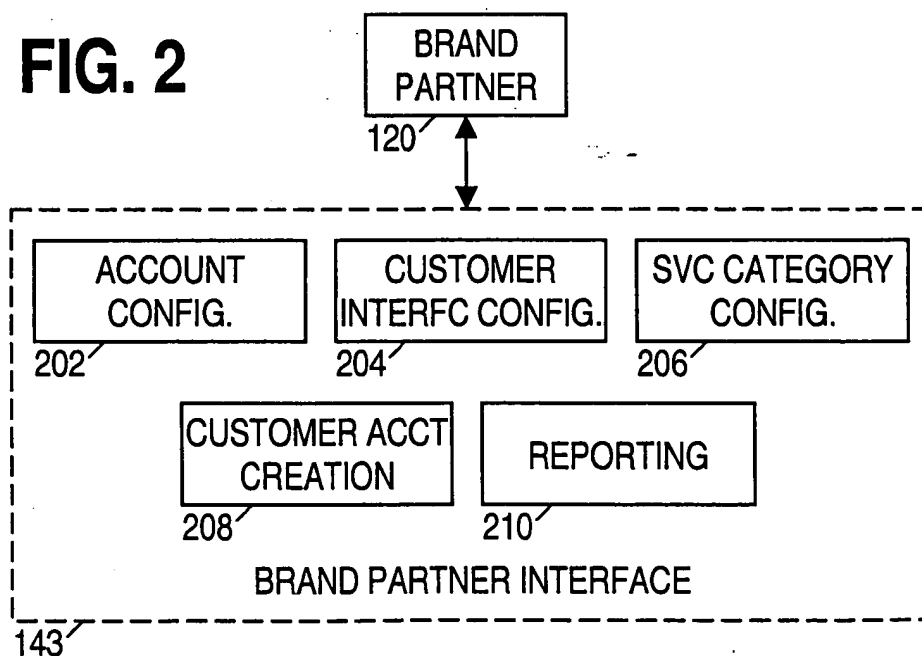


FIG. 3

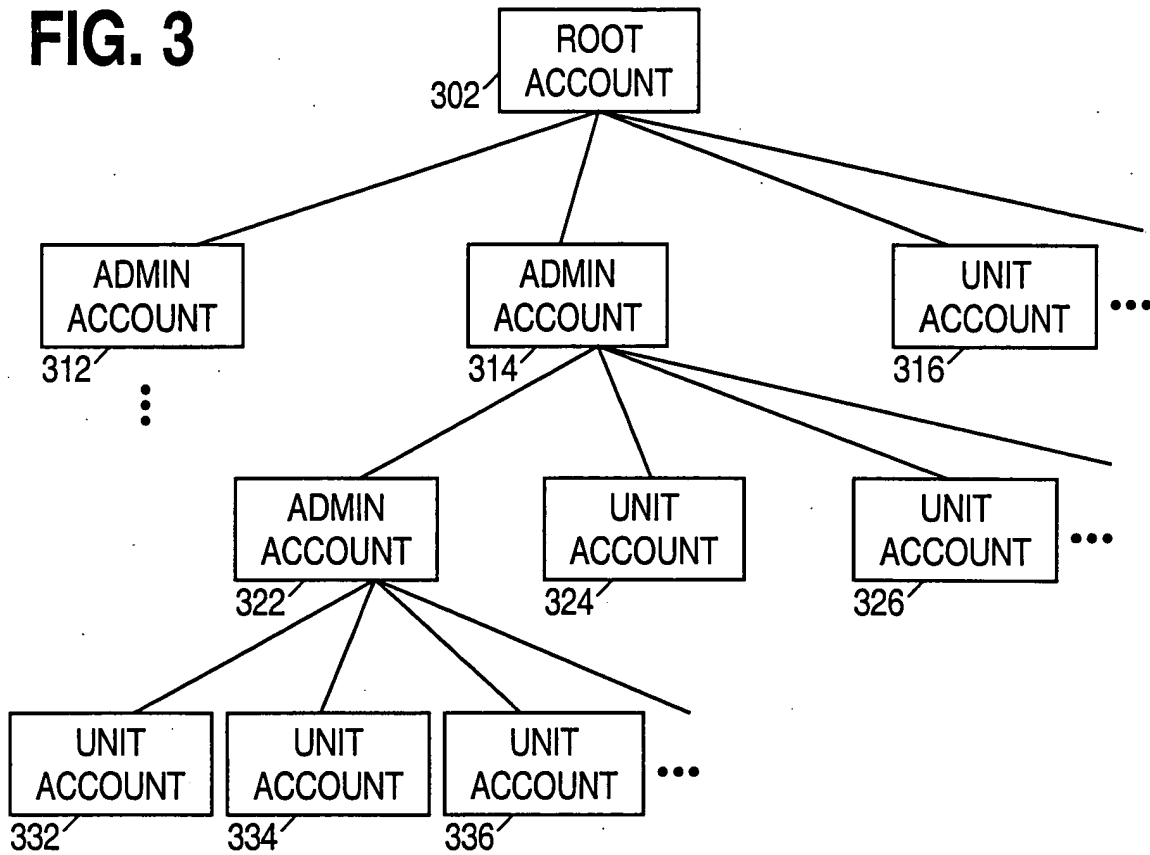
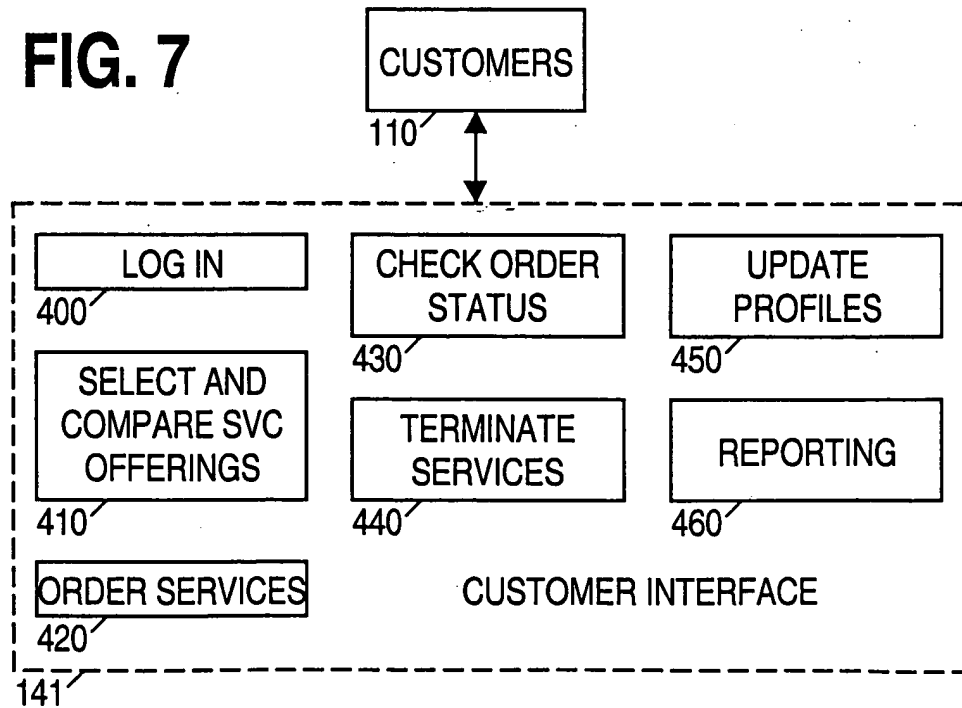


FIG. 7



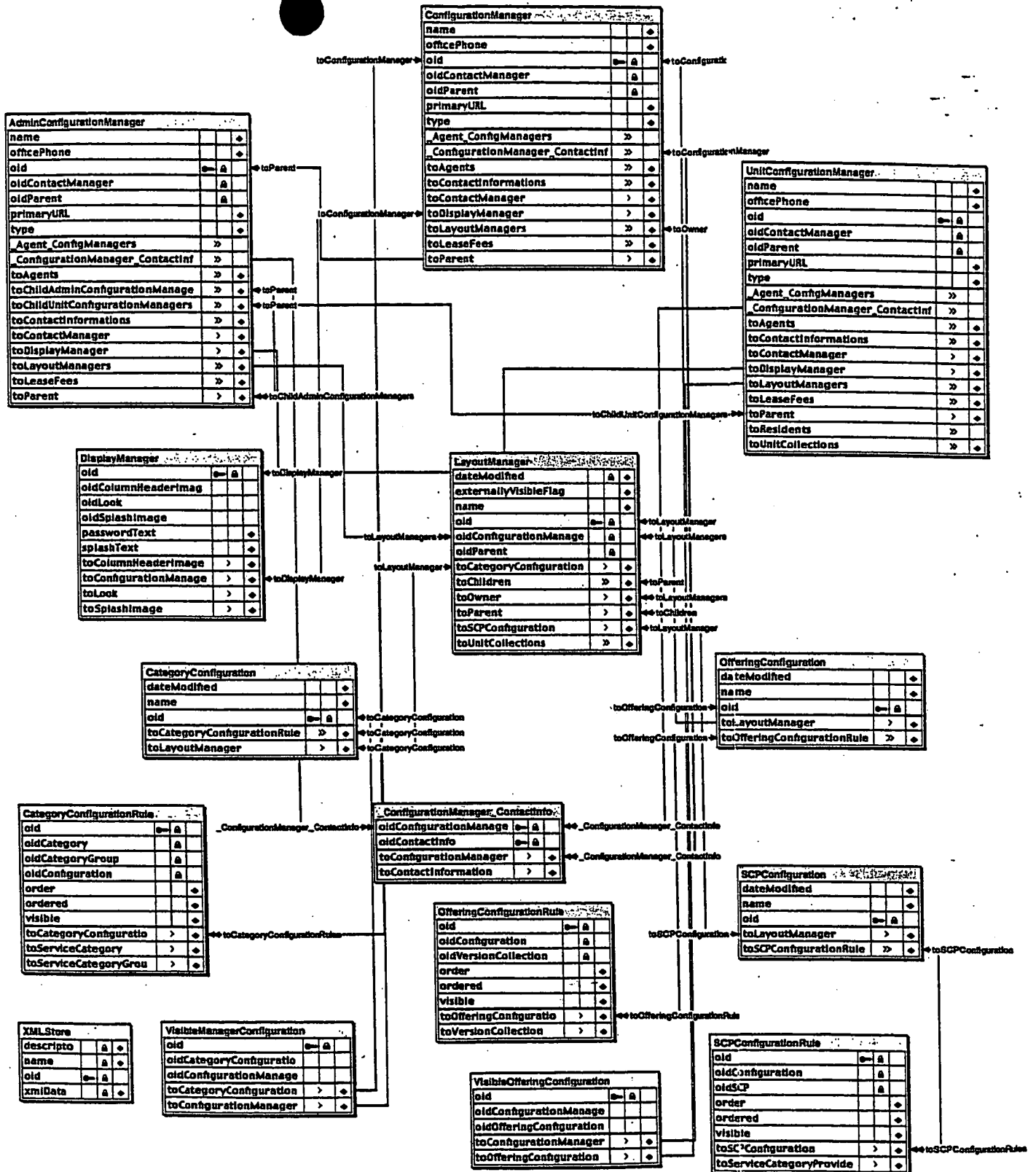


FIG. 4

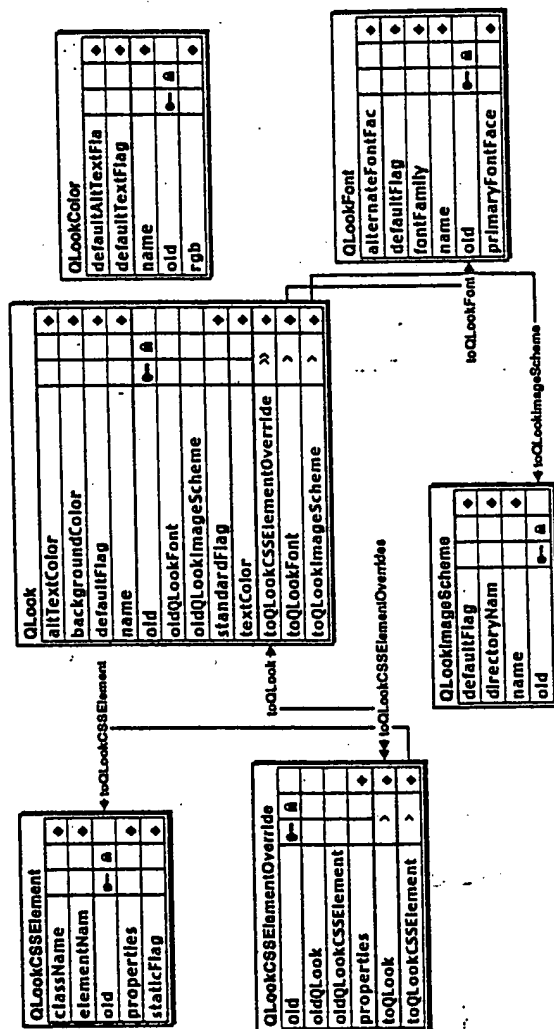


FIG. 5

```

classDiagram
    class Resident {
        birthCity
        dateOfBirth
        firstName
        lastName
        middleName
        motherMaidenName
        notifyNewServices
        notifyRequestUpdates
        old
        oldConfigurationManager
        oldGender
        oldMailingAddress
        oldOccupation
        oldSpouse
        optOutA
        optOutB
        optOutC
        optOutD
        primaryEmail
        primaryHomePhone
        primaryWorkPhone
        ssn
        suffix
        title
        _Customer_ContactInfo
        _Resident_OtherAddress
        toBillingAddresses
        toConfigurationManager
        toContactInformations
        toGender
        toLeaseResidents
        toMailingAddress
        toOccupation
        toOtherAddresses
        toPaymentAccounts
        toResidentIdentification
        toSpouse
    }
    class Lease {
        amount
        endDate
        old
        oldAgent
        oldConfigurationManager
        oldElectronicPayment
        oldLeaseStatus
        oldLocation
        startDate
        toAgent
        toConfigurationManager
        toElectronicPayment
        toLeasePayments
        toLeaseResidents
        toLeaseStatus
        toServiceLocation
    }
    class LeasePayment {
        amount
        old
        oldElectronicPayment
        oldLease
        oldLeaseFee
        oldStatus
        paymentDate
        toElectronicPayment
        toLease
        toLeaseFee
        toLeasePaymentStatus
    }
    class ServiceLocation {
        apartmentNumber
        old
        oldLease
        oldUnitCollection
        toLease
        toUnitCollection
    }
    class UnitCollection {
        name
        old
        oldAddress
        oldConfigurationManager
        oldLayoutManager
        toAddress
        toConfigurationManager
        toLayoutManager
        toLeaseFees
        toServiceLocations
        toUnitCollectionLeaseFee
    }
    class UserAccount {
        isLocked
        lastLoginDate
        old
        passwordExpDate
        userId
        userPassword
    }
    class ConfigurationManager {
        name
        officePhone
        old
        oldContactManager
        oldParent
        primaryURL
        type
        _Agent_ConfigManagers
        _ConfigurationManager_ContactInfo
        toAgents
        toContactInformations
        toContactManager
        toDisplayManager
        toLayoutManagers
        toLeaseFees
        toParent
    }
    class Agent {
        firstName
        idNumber
        lastName
        managerFlag
        middleName
        old
        oldUserAccount
        primaryEmail
        primaryWorkFax
        primaryWorkPhone
        suffix
        title
        _Agent_ConfigManagers
        _ContactInformationAgent
        toConfigurationManagers
        toContactInformations
        toLeases
        toProviderAccounts
        toUserAccount
    }
    Resident --> Lease : toLease
    Resident --> LeasePayment : toLeasePayments
    Resident --> ServiceLocation : toServiceLocation
    Resident --> UnitCollection : toUnitCollection
    Resident --> UserAccount : toUserAccount
    Resident --> ConfigurationManager : toConfigurationManager
    Resident --> Agent : toAgent
    Lease --> LeasePayment : toLeasePayments
    Lease --> ServiceLocation : toServiceLocation
    Lease --> UnitCollection : toUnitCollection
    Lease --> UserAccount : toUserAccount
    Lease --> ConfigurationManager : toConfigurationManager
    Lease --> Agent : toAgent
    LeasePayment --> ServiceLocation : toServiceLocation
    LeasePayment --> UnitCollection : toUnitCollection
    LeasePayment --> UserAccount : toUserAccount
    LeasePayment --> ConfigurationManager : toConfigurationManager
    LeasePayment --> Agent : toAgent
    ServiceLocation --> UnitCollection : toUnitCollection
    ServiceLocation --> UserAccount : toUserAccount
    ServiceLocation --> ConfigurationManager : toConfigurationManager
    ServiceLocation --> Agent : toAgent
    UnitCollection --> UserAccount : toUserAccount
    UnitCollection --> ConfigurationManager : toConfigurationManager
    UnitCollection --> Agent : toAgent
    UserAccount --> ConfigurationManager : toConfigurationManager
    UserAccount --> Agent : toAgent
    ConfigurationManager --> Agent : toAgent
  
```

The diagram illustrates the relationships between several classes in a system. The classes and their attributes are as follows:

- Resident**: birthCity, dateOfBirth, firstName, lastName, middleName, motherMaidenName, notifyNewServices, notifyRequestUpdates, old, oldConfigurationManager, oldGender, oldMailingAddress, oldOccupation, oldSpouse, optOutA, optOutB, optOutC, optOutD, primaryEmail, primaryHomePhone, primaryWorkPhone, ssn, suffix, title, _Customer_ContactInfo, _Resident_OtherAddress, toBillingAddresses, toConfigurationManager, toContactInformations, toGender, toLeaseResidents, toMailingAddress, toOccupation, toOtherAddresses, toPaymentAccounts, toResidentIdentification, toSpouse.
- Lease**: amount, endDate, old, oldAgent, oldConfigurationManager, oldElectronicPayment, oldLeaseStatus, oldLocation, startDate, toAgent, toConfigurationManager, toElectronicPayment, toLeasePayments, toLeaseResidents, toLeaseStatus, toServiceLocation.
- LeasePayment**: amount, old, oldElectronicPayment, oldLease, oldLeaseFee, oldStatus, paymentDate, toElectronicPayment, toLease, toLeaseFee, toLeasePaymentStatus.
- ServiceLocation**: apartmentNumber, old, oldLease, oldUnitCollection, toLease, toUnitCollection.
- UnitCollection**: name, old, oldAddress, oldConfigurationManager, oldLayoutManager, toAddress, toConfigurationManager, toLayoutManager, toLeaseFees, toServiceLocations, toUnitCollectionLeaseFee.
- UserAccount**: isLocked, lastLoginDate, old, passwordExpDate, userId, userPassword.
- ConfigurationManager**: name, officePhone, old, oldContactManager, oldParent, primaryURL, type, _Agent_ConfigManagers, _ConfigurationManager_ContactInfo, toAgents, toContactInformations, toContactManager, toDisplayManager, toLayoutManagers, toLeaseFees, toParent.
- Agent**: firstName, idNumber, lastName, managerFlag, middleName, old, oldUserAccount, primaryEmail, primaryWorkFax, primaryWorkPhone, suffix, title, _Agent_ConfigManagers, _ContactInformationAgent, toConfigurationManagers, toContactInformations, toLeases, toProviderAccounts, toUserAccount.

The relationships between the classes are as follows:

- Resident** has associations with **Lease** (toLease), **LeasePayment** (toLeasePayments), **ServiceLocation** (toServiceLocation), **UnitCollection** (toUnitCollection), **UserAccount** (toUserAccount), **ConfigurationManager** (toConfigurationManager), and **Agent** (toAgent).
- Lease** has associations with **LeasePayment** (toLeasePayments), **ServiceLocation** (toServiceLocation), **UnitCollection** (toUnitCollection), **UserAccount** (toUserAccount), **ConfigurationManager** (toConfigurationManager), and **Agent** (toAgent).
- LeasePayment** has associations with **ServiceLocation** (toServiceLocation), **UnitCollection** (toUnitCollection), **UserAccount** (toUserAccount), **ConfigurationManager** (toConfigurationManager), and **Agent** (toAgent).
- ServiceLocation** has associations with **UnitCollection** (toUnitCollection), **UserAccount** (toUserAccount), **ConfigurationManager** (toConfigurationManager), and **Agent** (toAgent).
- UnitCollection** has associations with **UserAccount** (toUserAccount), **ConfigurationManager** (toConfigurationManager), and **Agent** (toAgent).
- UserAccount** has associations with **ConfigurationManager** (toConfigurationManager) and **Agent** (toAgent).
- ConfigurationManager** has an association with **Agent** (toAgent).

FIG. 6

Welcome to Qcorps Residential, Inc.!



Account ID:

Password:

(Case-sensitive)

Login

If you have lost your Account ID or Password, you must contact your property manager to issue you a new Account ID and Password. For help using our service, click the [How To Use](#) or [FAQ](#) at the bottom of each page.

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FIG. 8

Cellular Phone

Select up to 3 service providers and click the "Compare" button.

Basic Services

Electricity
Local Telephone
Long Distance Telephone
Cable/Satellite

Additional Services

High Speed Internet Access
Bottled Water Delivery
Renter's Insurance
Appliance Rental
Interstate Movers
Furniture Rental
Electronics Rental
Cellular Phone
Maid Services
Newspaper Delivery
Dry Cleaning
Local Movers
Health Clubs
Dial-Up Internet Access
Self Storage
Security Monitoring
Grocery Delivery
Toll Tags
Restaurant Delivery

Disconnects

Account Summary

Logout



We offer monthly payment plans
and pre-paid service plans.
May require credit approval.



Wireless Cellular



EXCEL

houston cellular

verizon

It's wireless your way:

WORLD COM
wireless.

the WorldCom Wireless
advantage

Compare

Skip

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FIG. 9

Cellular Phone

Select either or both of the service plans and click the "Compare" button

Orders | Plans

Basic Services

Electricity
Local Telephone
Long Distance Telephone
Cable/Satellite

PrimeCo Wireless

☒ PrimeCo Calling Plan

☒ PrimeCo NOW Plus Calling Plan

Free Calling Area	Monthly Rates	Monthly Minutes	Additional Minutes
State	\$35 - \$5	500 - 1000	30c
National	\$25 - 150	200 - 2200	10c - 35c

2710

Additional Services

High Speed Internet Access
Bottled Water Delivery
Renter's Insurance
Appliance Rental
Interstate Movers
Furniture Rental
Electronics Rental
Cellular Phone
Maid Services
Newspaper Delivery
Dry Cleaning
Local Movers
Health Clubs
Dial-Up Internet Access
Self Storage
Security Monitoring
Grocery Delivery
Toll Tags
Restaurant Delivery

Compare

Skip

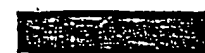
Disconnects

Account Summary

Logout

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FIG. 10



Cellular Phone **7620**
Make your desired selection and click the "Order" button below your selection(s) to proceed to the Confirmation Page.

Basic Services ☒

- Electricity
- Local Telephone
- Long Distance Telephone
- Cable/Satellite

Additional Services ☒

- High Speed Internet Access
- Bottled Water Delivery
- Renter's Insurance
- Appliance Rental
- Interstate Movers
- Furniture Rental
- Electronics Rental
- Cellular Phone
- Maid Services
- Newspaper Delivery
- Dry Cleaning
- Local Movers
- Health Clubs
- Dial-Up Internet Access
- Self Storage
- Security Monitoring
- Grocery Delivery
- Toll Tags
- Restaurant Delivery

Disconnects ☒

Account Summary ☒

Logout ☒

Service Plans **7810 PrimeCo Wireless 7680**

PrimeCo Calling Plan

The PrimeCo Calling Plans include statewide long distance, Call Waiting, Voice Mail, Voice Mail Notification, Caller ID, Call Waiting ID, and Call Log.

Activation Fee:

Contract:

CD Min:

Roaming/Min:

Rounded To:

Discounted Packages (\$/month) 7820

☒ **PrimeCo 500**

Includes 500 anytime minutes.
30c each additional minute.

☒ **PrimeCo 750**

Includes 750 anytime minutes.
30c each additional minute.

☒ **PrimeCo 1000**

Includes 1000 anytime minutes.
30c each additional minute.

PrimeCo NOW Plus Calling Plan

The PrimeCo NOW Plus Calling Plans include nationwide long distance, Call Waiting, Voice Mail, Voice Mail Notification, Caller ID, Call Waiting ID, 3-Way Calling, and Call Log.

Activation Fee:

Contract:

CD Min:

Roaming/Min:

Rounded To:

☒ **PrimeCo NOW 200 Plus**

Includes 200 anytime minutes.
35c each additional minute.

☒ **PrimeCo NOW 350 Plus**

Includes 350 anytime minutes.
30c each additional minute.

☒ **PrimeCo NOW 500 Plus**

Includes 500 anytime minutes.
30c each additional minute.

☒ **PrimeCo NOW 850 Plus**

Includes 850 anytime minutes.
25c each additional minute.

☒ **PrimeCo NOW 1200 Plus**

Includes 1200 anytime minutes.
25c each additional minute.

☒ **PrimeCo NOW 2000 Plus**

Includes 2000 anytime minutes.
10c each additional minute.

Additional Features (\$/month added to Discounted Package) 7830

Handling Calls

<input checked="" type="checkbox"/> Call Waiting	Included	Included
<input checked="" type="checkbox"/> Voice Mail	Included	Included
<input checked="" type="checkbox"/> Voice Mail Plus	N/A	N/A
<input checked="" type="checkbox"/> Text Messaging	\$9.95	\$9.95
<input checked="" type="checkbox"/> Messaging Plus	N/A	N/A

Identifying the Caller

<input checked="" type="checkbox"/> Caller ID	Included	Included
<input checked="" type="checkbox"/> Call Waiting ID	Included	Included

Forwarding Calls

<input checked="" type="checkbox"/> Call Forwarding	\$1.00	\$1.00
<input checked="" type="checkbox"/> Busy/No Answer C.F.	N/A	N/A

Conference Calling

<input checked="" type="checkbox"/> Three-Way Calling	\$1.00	Included
--	--------	----------

Additional Minutes

<input checked="" type="checkbox"/> 100 Off-Peak	N/A	\$5.00
<input checked="" type="checkbox"/> 250 Off-Peak	N/A	N/A
<input checked="" type="checkbox"/> 300 Off-Peak	N/A	\$10.00
<input checked="" type="checkbox"/> 500 Off-Peak	\$3.00	N/A
<input checked="" type="checkbox"/> 1000 Off-Peak	\$10.00	\$20.00

Cellular Services

<input checked="" type="checkbox"/> Roadside Asst.	\$3.00	\$3.00
<input checked="" type="checkbox"/> Online	N/A	N/A
<input checked="" type="checkbox"/> Online Plus	N/A	N/A
<input checked="" type="checkbox"/> Detailed Billing	\$1.50	\$1.50
<input checked="" type="checkbox"/> Maintenance	\$4.95	\$4.95

Optional Features (\$/month unless marked with *)

<input checked="" type="checkbox"/> Qualcomm 1960	\$39.00*	<input type="checkbox"/> Qualcomm 1960	\$39.00*
<input checked="" type="checkbox"/> Nokia 6185	\$119.00*	<input checked="" type="checkbox"/> Nokia 6185	\$119.00*
<input type="checkbox"/> Audiovox PCX-3500XL	\$129.00*	<input type="checkbox"/> Audiovox PCX-3500XL	\$129.00*
<input type="checkbox"/> 750 Weekend Minutes	\$7.50		

Service Charge
Initial Charge

7840

\$34.99/month
\$119.00

\$24.99/month
\$119.00

Calculate Charges

7850
Order
PrimeCo Wireless

7860
Order
PrimeCo Wireless
Skip

FIG. 11(a)

Voice Mail - Microsoft Internet Explorer

Voice Mail

Southwestern Bell

Call Notes

Call Notes voice mail lets you receive messages when you're away from home or on the phone or online, without an answering machine. You can check messages privately when it's convenient for you (they are protected by your private password, too), and you won't have to worry about missing important calls because your phone was in use.

\$7.95/month
\$11.40 Initial charge

Verizon

Basic Voice Mail

Voice Mail messages are secured within Verizon's network and are accessible through a passcode system. You alone hear stored messages at your convenience. Includes 20-message capacity, Automatic Message Review and Automatic Password Entry.

\$4.95/month
\$10.00 Initial charge

AT&T

Voice Mail

AT&T VoiceMail is an easy-to-use service complete with many advanced features to complement your local services from AT&T. AT&T VoiceMail works hand-in-hand with your touch-tone phone and it captures important calls that sometimes go unanswered. VoiceMail has the following features: 1 minute Greeting Length, 3 minute Message Length, Maximum of 30 messages, New messages stored for 15 days, and Messages saved for 7 days.

\$6.99/month

Service **\$16.00**

touchtone dialing and local calls.

Feature Pack **\$3.00**

your choice of 3 Features: Ring, Caller ID Plus, Call Forwarding, and 3-Way Calling.

Feature Pack **\$9.00**

Call Waiting, Caller ID Plus, Call Forwarding, and 3-Way Calling.

Feature Pack **\$13.00**

Distinctive Ring, Call Forwarding, Call Screening, Call Forwarding, C.F., Speed Dialing, Call Forwarding, and 3-Way Calling.

Account Summary

Logout

Feature	Southwestern Bell	Verizon	AT&T	Standard
Call Waiting	Included	Included	Included	Optional
Call Waiting Plus	N/A	Included	Included	N/A
Voice Mail	\$7.95	\$4.95	\$6.99	\$8.99
Voice Mail Plus	\$9.95	\$6.95	\$11.99	\$11.99
Distinctive Ring	\$4.00	Included	\$3.00	\$3.00
Identifying the Caller				
Caller ID	N/A	N/A	N/A	N/A
Caller ID Plus	Included	Included	Optional	Optional
Call Waiting ID	\$3.00	Included	\$2.00	\$2.00
Call Wait ID Plus	\$1.00	N/A	N/A	N/A
Priority Call	Included	N/A	N/A	N/A
Blocking Calls				
Call Blocking	Included	Included	\$5.00	\$5.00
Call Screening	\$5.00	N/A	Optional	Optional
Non-ID Call Block	Included	Included	\$1.00	\$1.00
Privacy Options				
Unlisted Number	N/A	N/A	Optional	Optional
Unsub. Number	\$1.10	\$1.65	Optional	Optional
Unsub. Address	\$0.00	\$0.00	\$0.00	\$0.00

THE POP-UP WINDOW ALLOWS FOR THREE-PROVIDER COMPARISON FOR STANDARD FEATURES WITH THEIR OWN BRANDED NAME AND THE STANDARD NAME.

STANDARD
FEATURE NAMES

FIG. 11(b)

Accounts : Powers Plans [redacted] Johnson : Order

Basic Services

Additional Services

Disconnects

Account Summary

Logout

Service Plan: PrimeCo Calling Plan

Discounted Package: PrimeCo 500

Additional Features: Nokia 6185

Service Charge: \$34.99/month (Excluding taxes and governmental surcharges, if any)
Initial Charge: \$119.00 (Excluding taxes and governmental surcharges, if any)

Activation instructions will be included with the shipment of your phone. Service charges commence upon activation.

Ship Phone To: 3233 McCue #300, TX, 77056

Prior Address: ▶ 11 Elm Street, Houston, TX 77098

SSN: 595 - 12 - 2121

Identification: ▶ Driver's License: ▶ TX 513330014011

Employer Name: Qcorps Residential, Inc.

Bill To: Jan Brady: 3233 McCue #300, TX, 77056

Payment Method: ▶ Wells Fargo VISA: XXXXXXXXXXXXX6019

930 940 950
Fields marked with * are required.
Submit Save Skip

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FIG. 12



Disconnects

Basic Services

Electricity
Local Telephone
Long Distance Telephone
Cable/Satellite

Disconnect Service From Accounts Initiated On This Site *1010*

You may disconnect services from provider accounts that you have initiated using this site. If you have active accounts, choose one from the list and click the "Select" button.

You do not have any active accounts.

Additional Services

High-Speed Internet Access
Bottled Water Delivery
Renter's Insurance
Appliance Rental
Interstate Movers
Furniture Rental
Electronics Rental
Cellular Phone
Maid Services
Newspaper Delivery
Dry Cleaning
Local Movers
Health Clubs
Dial-Up Internet Access
Self Storage
Security Monitoring
Grocery Delivery
Toll Tags
Restaurant Delivery

Disconnect Service From Other Accounts *1020*

You may also be able to disconnect services that you have not initiated through this site. If you have input address in this system, choose of your current or prior addresses from the drop down menu and click the "Select" button.

Address: *1025*

Select

Current Disconnects *1030*

Review the status of our disconnect orders below. Saved disconnect information may be edited and submitted by clicking "Edit/Submit". If your order has been submitted, your service provider will fulfill this disconnect order. If your order is pending, you may cancel this order by clicking "Cancel". You may disconnect existing accounts by choosing the account category from the menu and clicking the "Disconnect" link on that page.

You do not have any disconnect orders.

Skip

Disconnects

Account Summary

Logout

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FIG. 13



My Profile

General Information J 1110

My Profile displays all information entered about you on this site. General information may be entered and edited only by you and our leasing specialists, except for your Name and Service Address, which may only be entered and edited by our leasing specialists. All other information may only be entered and edited by you. You are encouraged to review our Privacy and Security Statement regarding the use and dissemination of this information. Your edits to My Profile may update information contained in pending orders, as well as saved order information. Accordingly, be very careful not to delete any information that is required for service providers to fulfill pending orders.

Basic Services

Electricity
Local Telephone
Long Distance Telephone
Cable/Satellite

Additional Services

High Speed Internet Access
Bottled Water Delivery
Renter's Insurance
Appliance Rental
Interstate Movers
Furniture Rental
Electronics Rental
Cellular Phone
Maid Services
Newspaper Delivery
Dry Cleaning
Local Movers
Health Clubs
Dial-Up Internet Access
Self Storage
Security Monitoring
Grocery Delivery
Toll Tags
Restaurant Delivery

Name: Julie Youm

Service Address: 3233 McCue # 1000
Houston, TX 77056

Email Address: julie@qcorps.com

Prior Address: 180 West End # aaa
New York, NY 10023

Evening Phone: (713) 555-1212

Day Phone:

Phone (Cell): (123) 456-6789

Other Addresses:

Account ID: julieyoum

[Change](#)

Password: *****

[Change](#)

Billing Addresses J 1120

Email: julie@qcorps.com

U.S. Mail: Miss Julie Youm : 1 Main St, #1000, test street32, Hollywood, TX 77041,
somecounty county

Disconnects

Account Summary

Logout

Personal Information J 1130

Social Security Number: 123-45-6789

Date of Birth: October 07, 1977

Mother's Maiden Name: mountainview

Birth City:

Identification Information J 1140

Driver's License: NY:10023

Financial Institution Account Information J 1150

None.

Credit Card Information J 1160

Qcorps VISA: XXXXXXXXXXXX1111

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My Profile

General Information

Some or all of this information will be required by service providers to process your order(s). You may edit this information at any time. Your edits may update information contained in pending orders as well as any saved order information. Accordingly, be careful not to delete any information required to process pending orders.

Basic Services

Electricity
Local Telephone
Long Distance Telephone
Cable/Satellite

Additional Services

High Speed Internet Access
Bottled Water Delivery
Renter's Insurance
Appliance Rental
Interstate Movers
Furniture Rental
Electronics Rental
Cellular Phone
Maid Services
Newspaper Delivery
Dry Cleaning
Local Movers
Health Clubs
Dial-Up Internet Access
Self Storage
Security Monitoring
Grocery Delivery
Toll Tags
Restaurant Delivery

Disconnects

Account Summary

Logout

Prior Address:

Street:

180 West End

Apt/Suite:

aaa

City/State/Zip:

New York

NY

10023

Evening Phone:

(713)

555

1212

x

Day Phone:

()

)

)

x

Email Address:

julle@qcorps.com



Please notify me when service requests are updated



Please do not notify me when new features, products, services, specials, or service providers become available.



Please do not notify me regarding surveys, contests, sweepstakes or similar promotions.



Please do not provide my email address or Personally Identifiable Information to service providers with whom I have not ordered or requested information about services or products.

Additional Contacts:

Phone (Cell):

(123)

456

6789

x

Delete

Other Addresses:

Fields marked with * are required.

Save

Cancel

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FIG. 15



Account Summary

Printer friendly report

Basic Services

Electricity
Local Telephone
Long Distance Telephone
Cable/Satellite

Julie Youm
Address: Providence Uptown
3233 McCue # 1000
Houston, TX 77056

Account ID: julieyoum
Date/Time: Dec 06, 2000
09:20:10 PM

Additional Services

High Speed Internet Access
Bottled Water Delivery
Renter's Insurance
Appliance Rental
Interstate Movers
Furniture Rental
Electronics Rental
Cellular Phone
Maid Services
Newspaper Delivery
Dry Cleaning
Local Movers
Health Clubs
Dial-Up Internet Access
Self Storage
Security Monitoring
Grocery Delivery
Toll Tags
Restaurant Delivery

This Account Summary lists all of the services and products ordered through this site, as well as order information for your further consideration. We hope you enjoyed this service brought to you by www.tcreidential.com and Qcc Residential, Inc.

Electricity:

Reliant Energy - HL&P

Status: Order information has been saved. This order has not been submitted.

[Edit/Submit](#) [Cancel](#)

Order Number: SP1000057

Service Plan: Balanced Billing

Bill To:

Payment Method: Check

Local Telephone:

AT&T

Status: Order information has been saved. This order has not been submitted.

[Edit/Submit](#) [Cancel](#)

Order Number: SP1000173

Customer Service:

Service Plan: Local Service

Discounted Package: 3 Feature Pack with:

Call Waiting Caller ID - Name and Number Three-Way

Additional Features: None Selected

Start Date: Mon 06 Nov 2000

Bill To:

Payment Method: Check

Local Telephone:

Southwestern Bell

Status: Order information has been saved. This order has not been submitted.

[Edit/Submit](#) [Cancel](#)

Order Number: SP1000171

Service Plan: Basic Local

Discounted Package: Phone Solution

Additional Features: Call Waiting ID Enhanced

Start Date: Thu 02 Nov 2000

Bill To:

Payment Method: Check

Local Telephone:

MCI Worldcom

No Requests for this Account
[Delete](#)

Long Distance Telephone:

MCI Worldcom

Status: Order information has been saved. This order has not been submitted.

[Edit/Submit](#) [Cancel](#)

Order Number: SP1000337

Service Plan: MCI One Net Savings

Additional Features: None Selected

Start Date: Sat 04 Nov 2000

FIG. 16

Bill To:
Payment Method:

Cable/Satellite: Time Warner Digital
No Requests for this Account
[Delete](#)

High Speed Internet Access: Road Runner
No Requests for this Account
[Delete](#)

High Speed Internet Access: Verizon

Status: Order information has been saved. This order has not been submitted.

[Edit/Submit](#) [Cancel](#)

Order Number: SP1000177

Service Plan: Platinum

Additional Features: None Selected

Requested Appt: Thu 23 Nov 2000 8am-Noon

Bill To:

Payment Method:

High Speed Internet Access: PDQ.net
No Requests for this Account
[Delete](#)

Renter's Insurance: Balboa Life & Casualty

Status: Order information has been saved. This order has not been submitted.

[Edit/Submit](#) [Cancel](#)

Order Number: SP1000128

Customer Service:

Coverage Plan: Basic Renter's Insurance

Coverage Amount: \$30,000 Personal Property Limit

Start Date: Wed 01 Nov 2000

Bill To:

Payment Method:

Interstate Movers: Beltmann North American Van Lines
No Requests for this Account
[Delete](#)

[How To Use](#) [Best Price Guarantee](#) [Credit Card Guarantee](#) [Privacy and Security](#) [Terms Of Use](#) [FAQ](#) [Feedback](#) [My Prr](#)

FIG. 17

FIG. 18

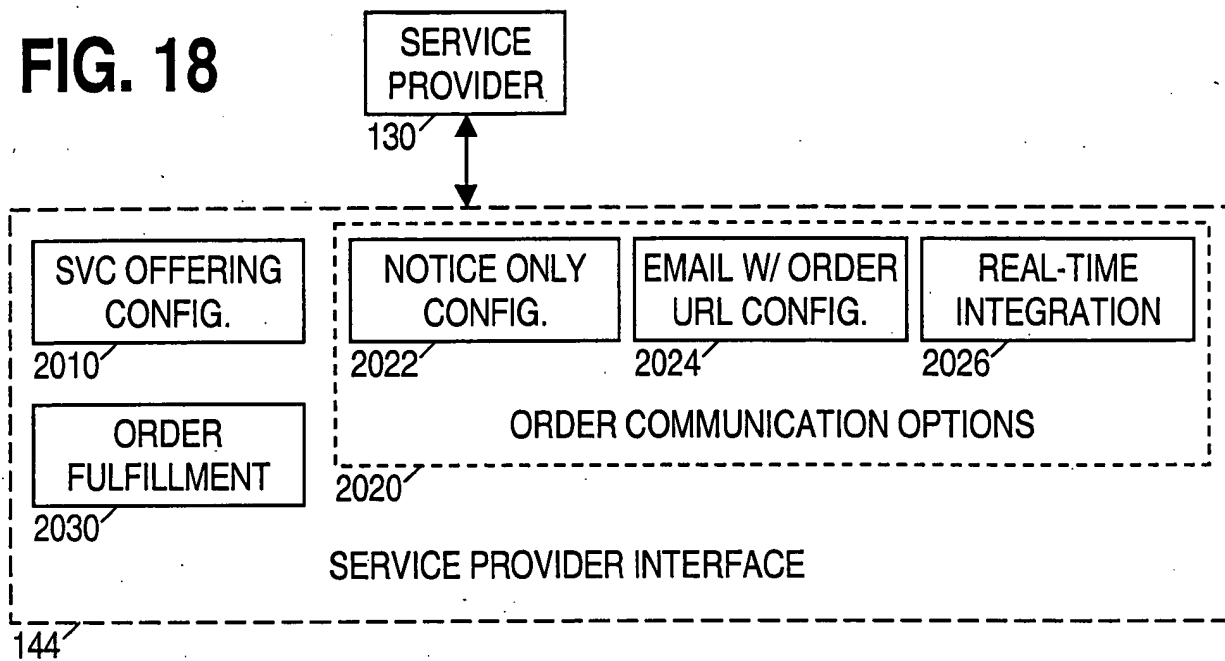


FIG. 24

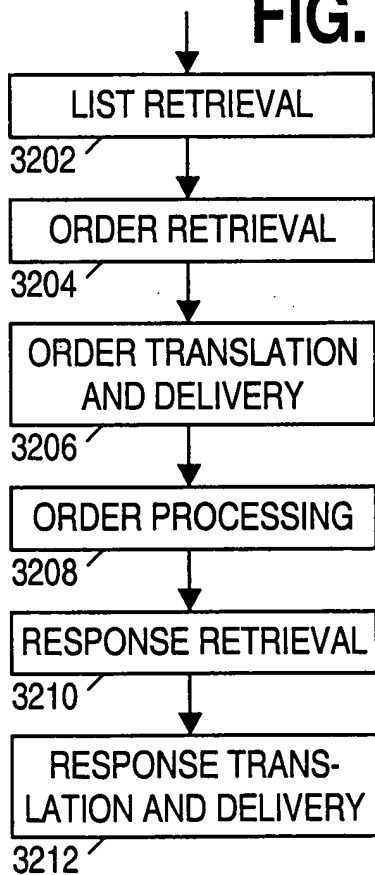
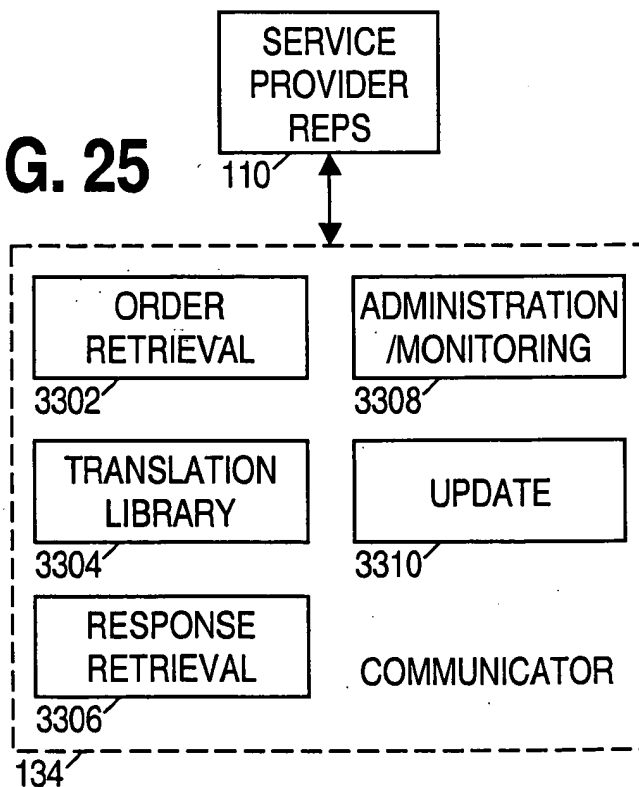


FIG. 25



 Southwestern Bell

Markets

Offerings

Logout

Define Unique Markets

Offerings in the Qcorps system are limited to, and defined by, a specified coverage area. A coverage area can be all inclusive or as limited as an individual apartment complex. Note that the columns are additive in nature (e.g. to create a market that includes all of Texas and one county in Oklahoma, you would select Texas in the state column and enter the applicable Oklahoma county in the County, State column.).

Market Name	Market Status
Houston	Open

1902 ✓ 1904 ✓

Edit Market By:	State (A)	County, State (B)	Zip Code (C)	Property (D)
	1906 ✓	1908 ✓	1910 ✓	1912 ✓

When a user clicks on one of the above, the following is displayed on this page:

- (A) List of all states in 4 columns with check boxes for selection
- (B) 15 rows for entry w/ "Add Rows" button for additional entries (See locations for similar layout)
- (C) 15 rows for entry w/ "Add Rows" button for additional entries (See locations for similar layout)

- Also enables users to enter zip codes in ranges:

1914 ✓	77001	through	77081	1916 ✓
--------	-------	---------	-------	--------

- (D) Property Assignments page

Save

Cancel

1918 ✓

Rules:

- 1) Columns are additive in nature
- 2) Right wins over left for region overlaps (specificity)
- 3) No two markets can have the same entries in any column (i.e., markets are mutually exclusive)

FIG. 19(a)

FOUO - Sensitive

Southwestern Bell

Markets

Offerings

Logout

Property Assignments

This section is used to assign properties to a unique region on a property specific basis. To generate a list of properties, enter your search criteria in the fields provided below, then click "Generate List of Properties".

1920

Include: Name All Street All City All State All County All Zip All Market All

1922 ~ **Generate List of Properties**

<input type="checkbox"/>	Park	2212 Main	Houston	TX	Harris	77081	Market 1
<input type="checkbox"/>	Green	2213 Main	Houston	TX	Harris	77081	Market 2
<input type="checkbox"/>	Creole	2214 Main	Houston	TX	Harris	77081	Market 3
<input type="checkbox"/>	Providence	2215 Main	Houston	TX	Harris	77081	Market 4
<input type="checkbox"/>	Merrywood	2216 Main	Houston	TX	Harris	77081	Market 5
<input type="checkbox"/>	Trestles	2217 Main	Houston	TX	Harris	77081	Houston

1924

Assign selected properties to: Houston

Assign Properties 1928

1926

Save **Cancel** 1930

Note: All or type in criteria

Note: When a user enters this section from the "Define Markets" section, this notion does not exist.

[How to Use](#) [Security Statement](#) [Operating Guidelines](#) [FAQ](#) [Contact Ocorps](#) [User Profile](#)

FIG. 19(b)

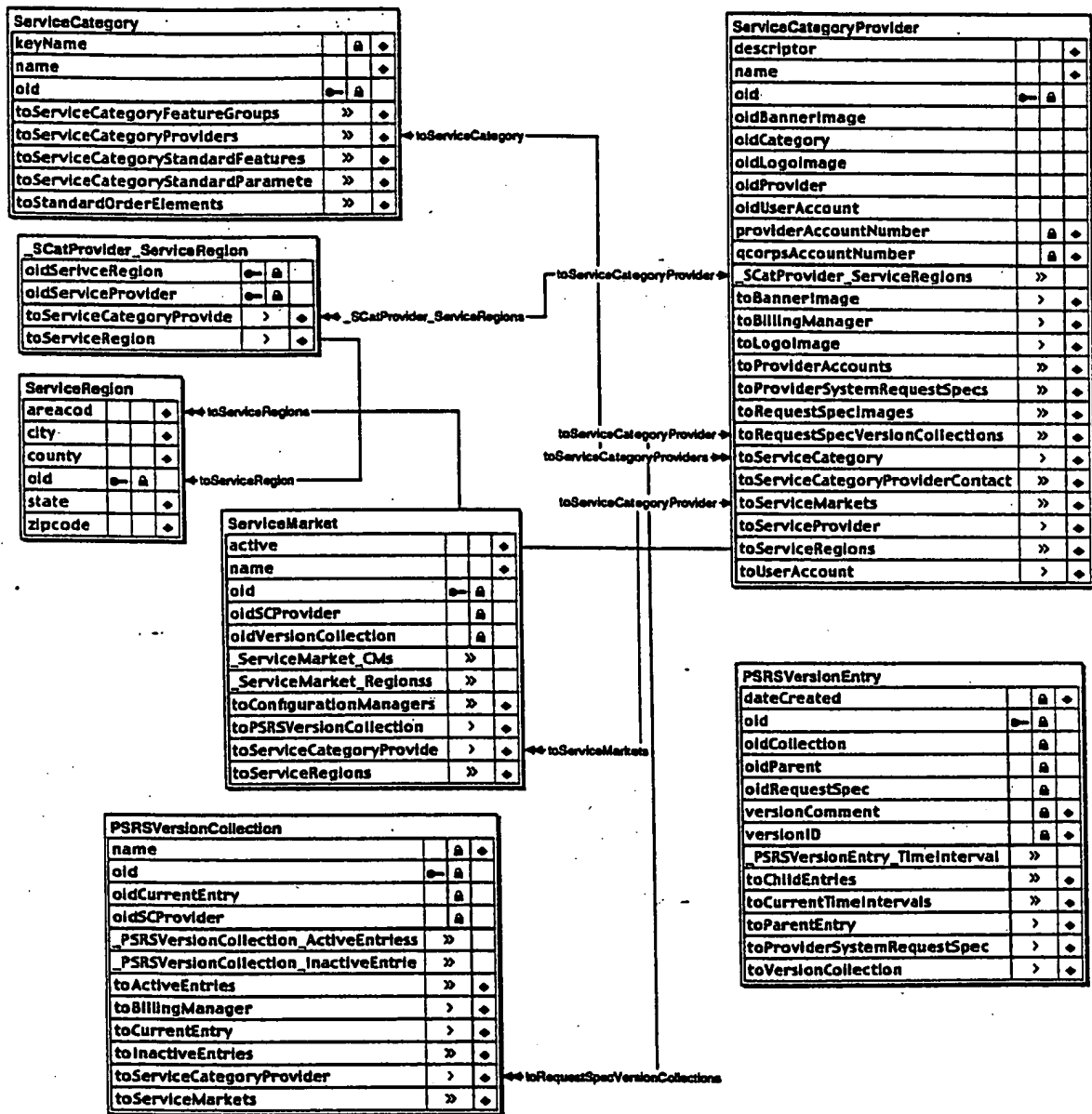


FIG. 20

FIG. 21

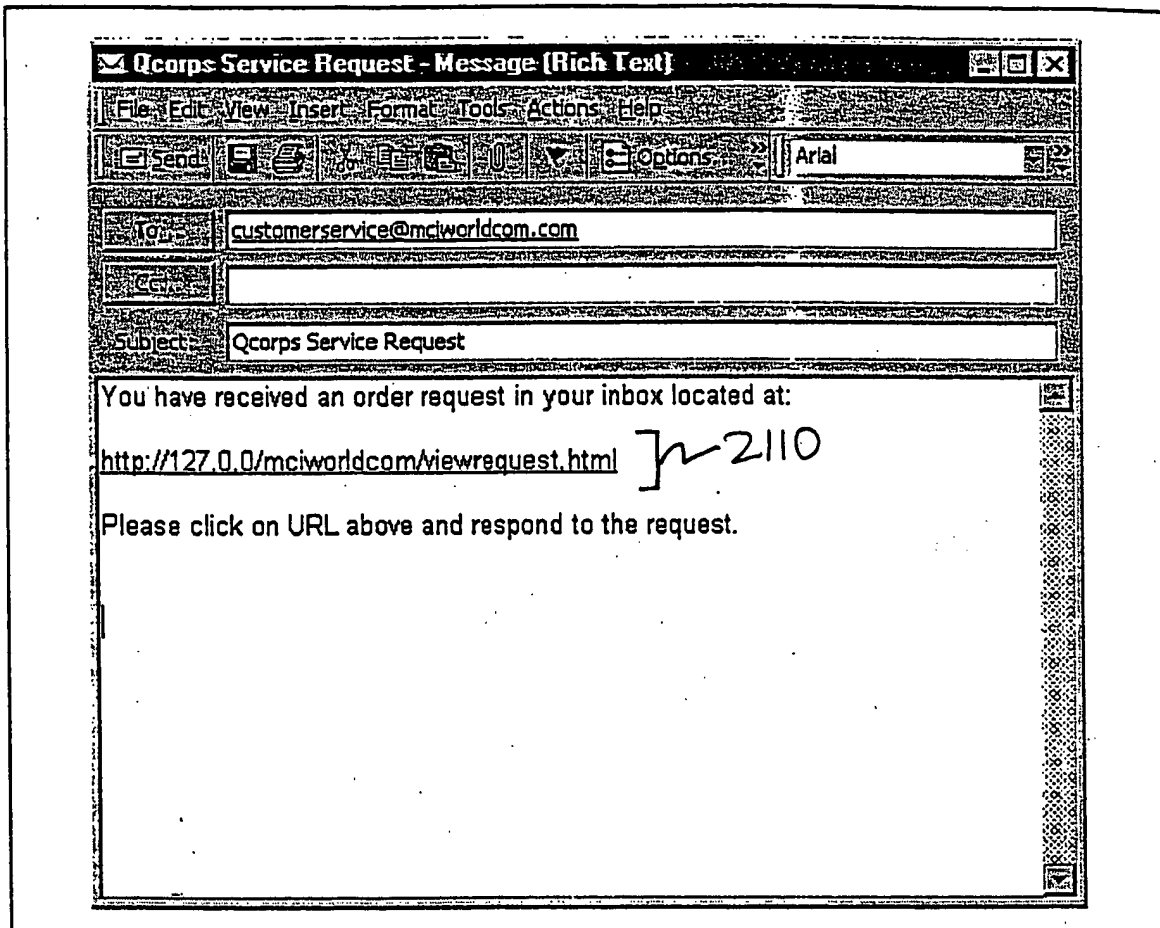


FIG. 21

MCIWORLD.COM

Work In Progress

Order Request Form

Search Transactions

Requested Service Address:

1313 Mockingbird Lane, #418
Houston, Texas 77056

Billing/Contact Information:

Mr. Jack B. Quick, Jr.
1313 Mockingbird Lane, #418
Houston, Texas 77056
(281) 555-6369
(713) 216-6300
(713) 882-1555
jbquick@xnet.com
jbquick@aol.com

Prior Service Information:

Mr. Jack B. Quick, Jr.
1701 Hermann Drive
Houston, Texas 77056

Order:

Plan(s):

Z2817 Basic Local

Package(s):

P3209 The Basics

Feature(s):

P1701 Call Waiting

P3205 Caller ID Enhanced

P3228 Call Blocking

P3400 Call Return

Service Activation: 8/13/00

Transfer Existing Number: (281) 398-1215

Listed in Phone Book and Directory Assistance: Yes

Name to be Listed: Jack and Jane Quick

Omit Address: No

Payment Approach:

Method:

Credit Card

Account:

Mr. Jack B. Quick, Jr.

American Express

3728 4586 9789 exp. 03/02

Generate Response

h 2210

FIG. 22

MCIWORLD.COM

Work In Progress

Order Response Form

Search Transactions

Status:

Accepted

Errors:

Account Number:

Deposit Amount:

Deposit Instructions:

Total Monthly Service Fee:

New Telephone Number:

Comment:

Submit Response and Save

FIG. 23

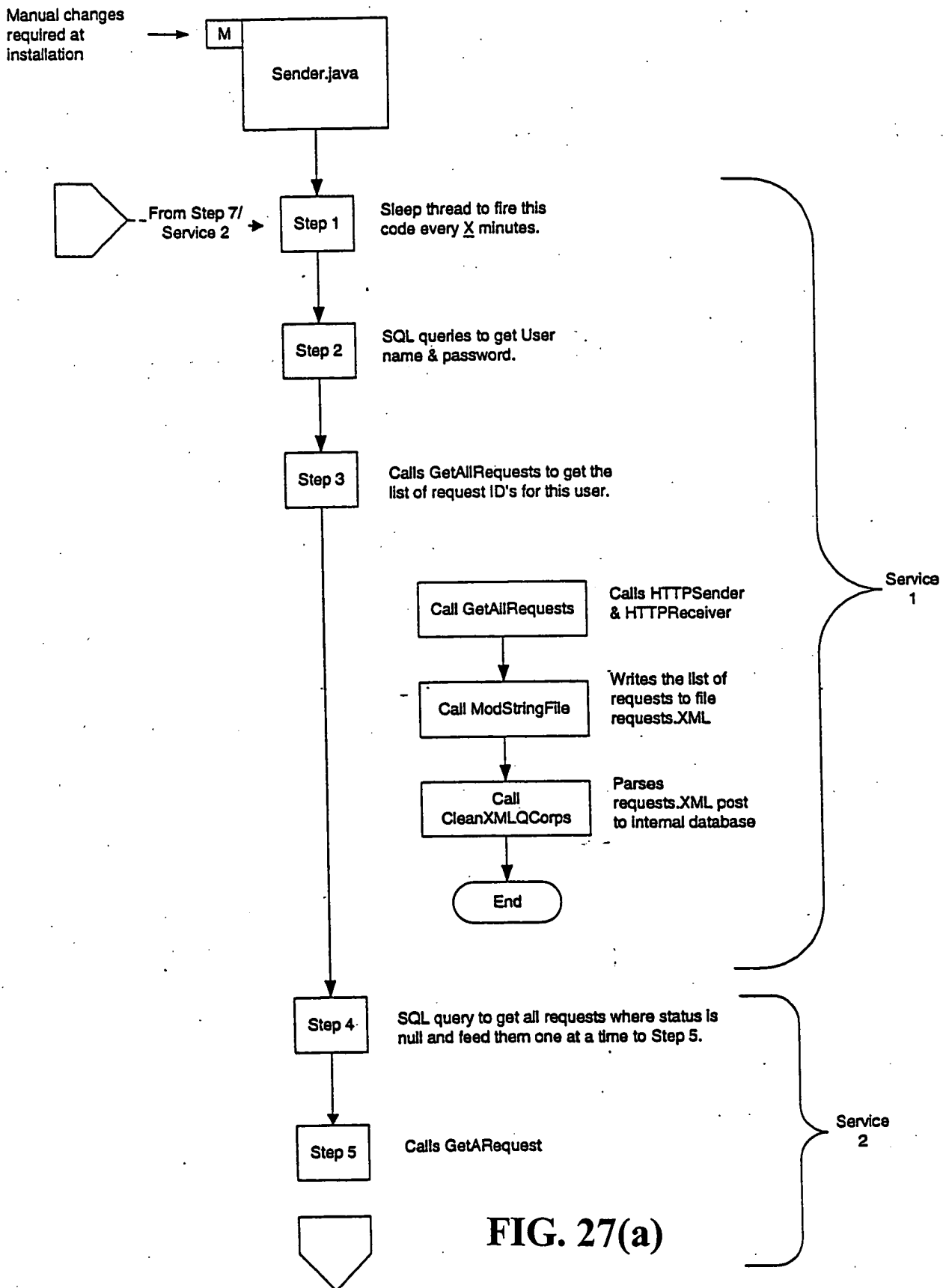
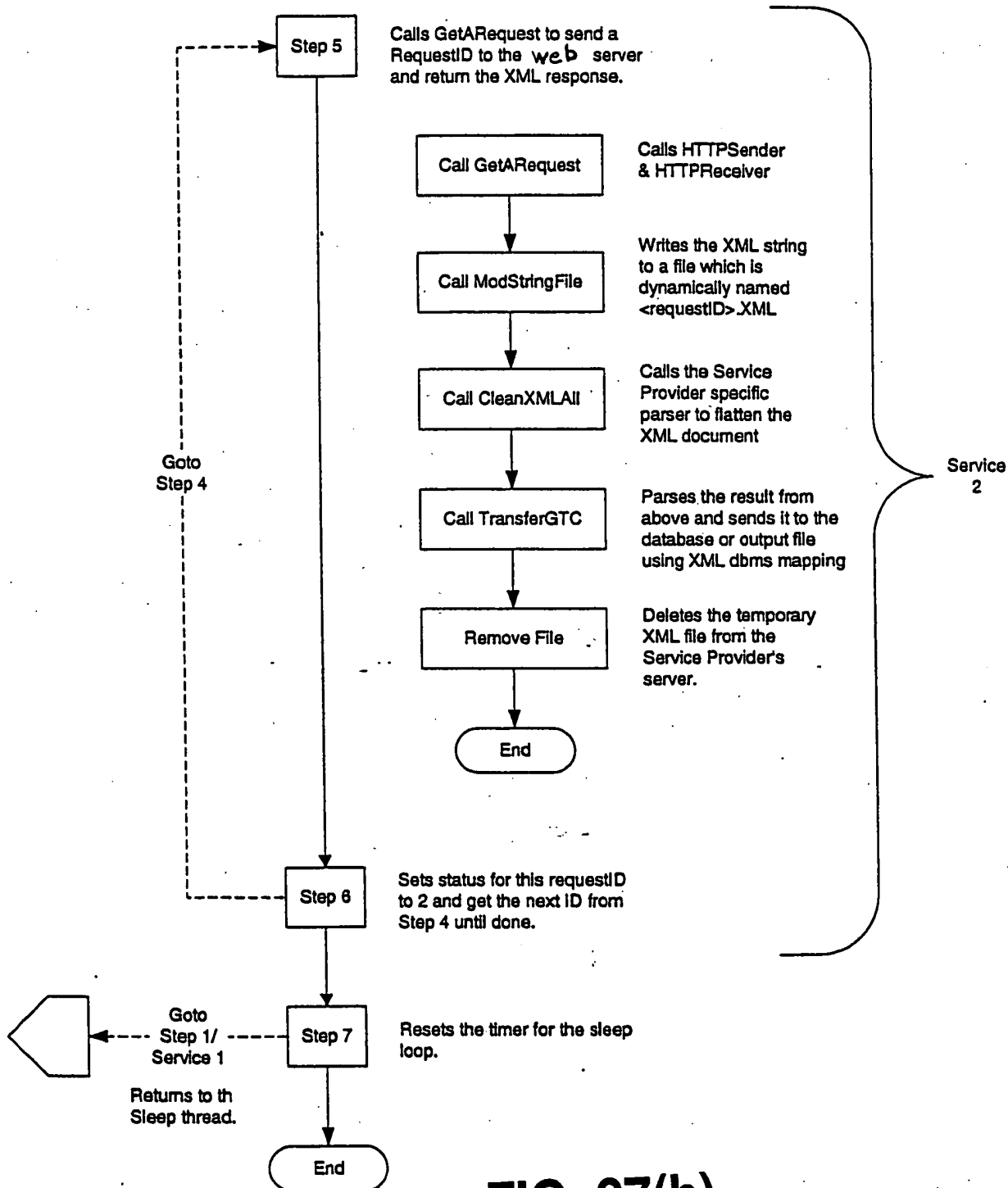


FIG. 27(a)



Use another class to populate the properties of JResponse, then call CreateNSendXML.

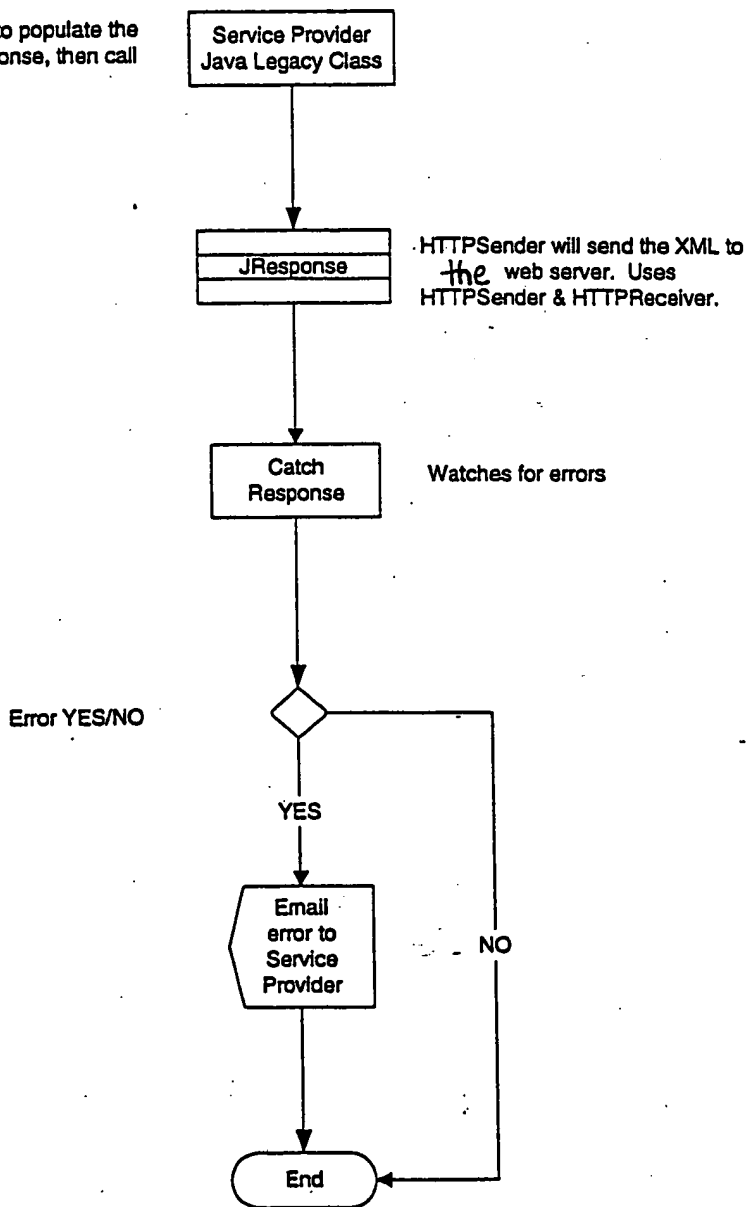


FIG. 28

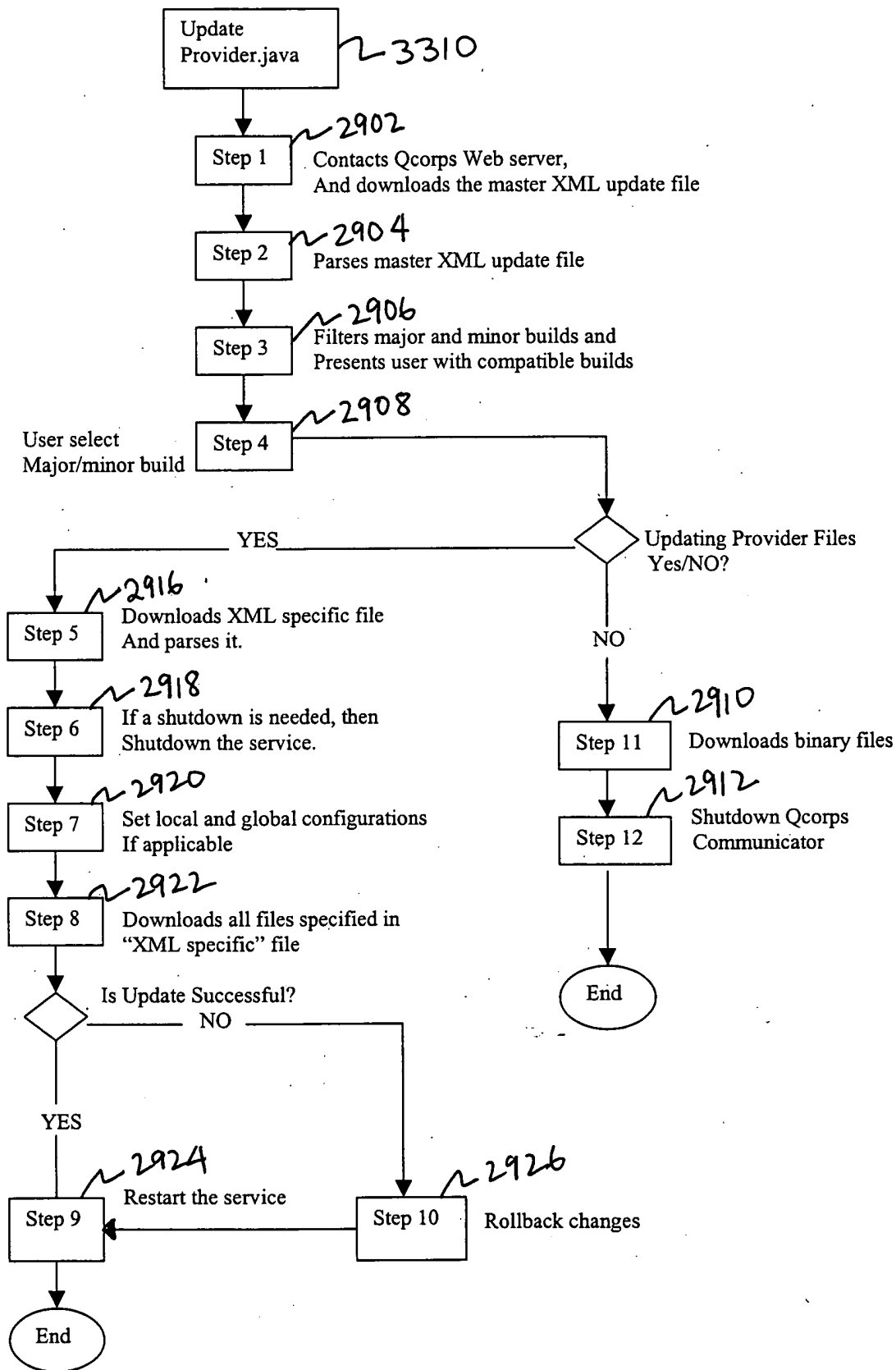


FIG. 29

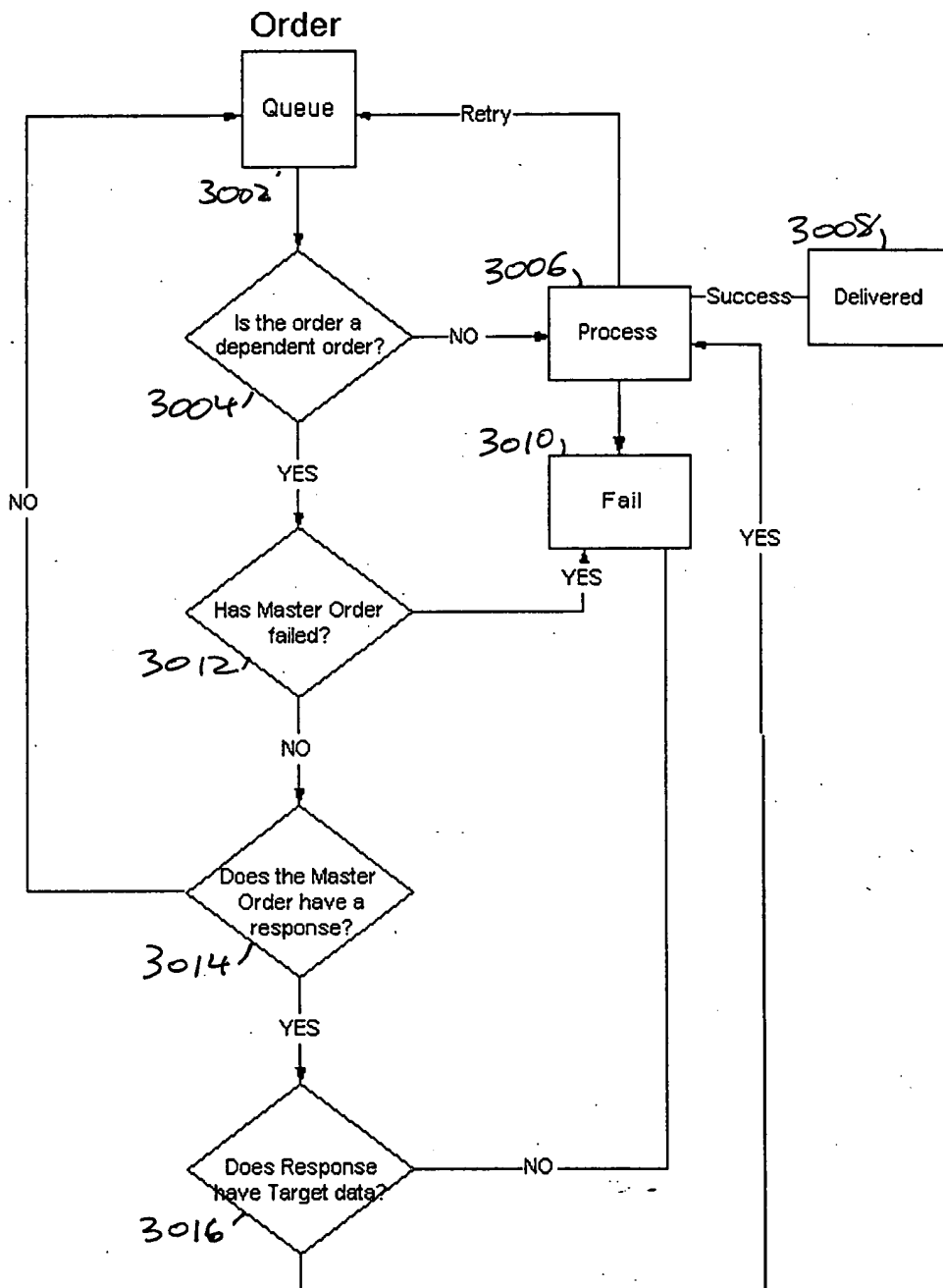


FIG. 30

FIG. 31

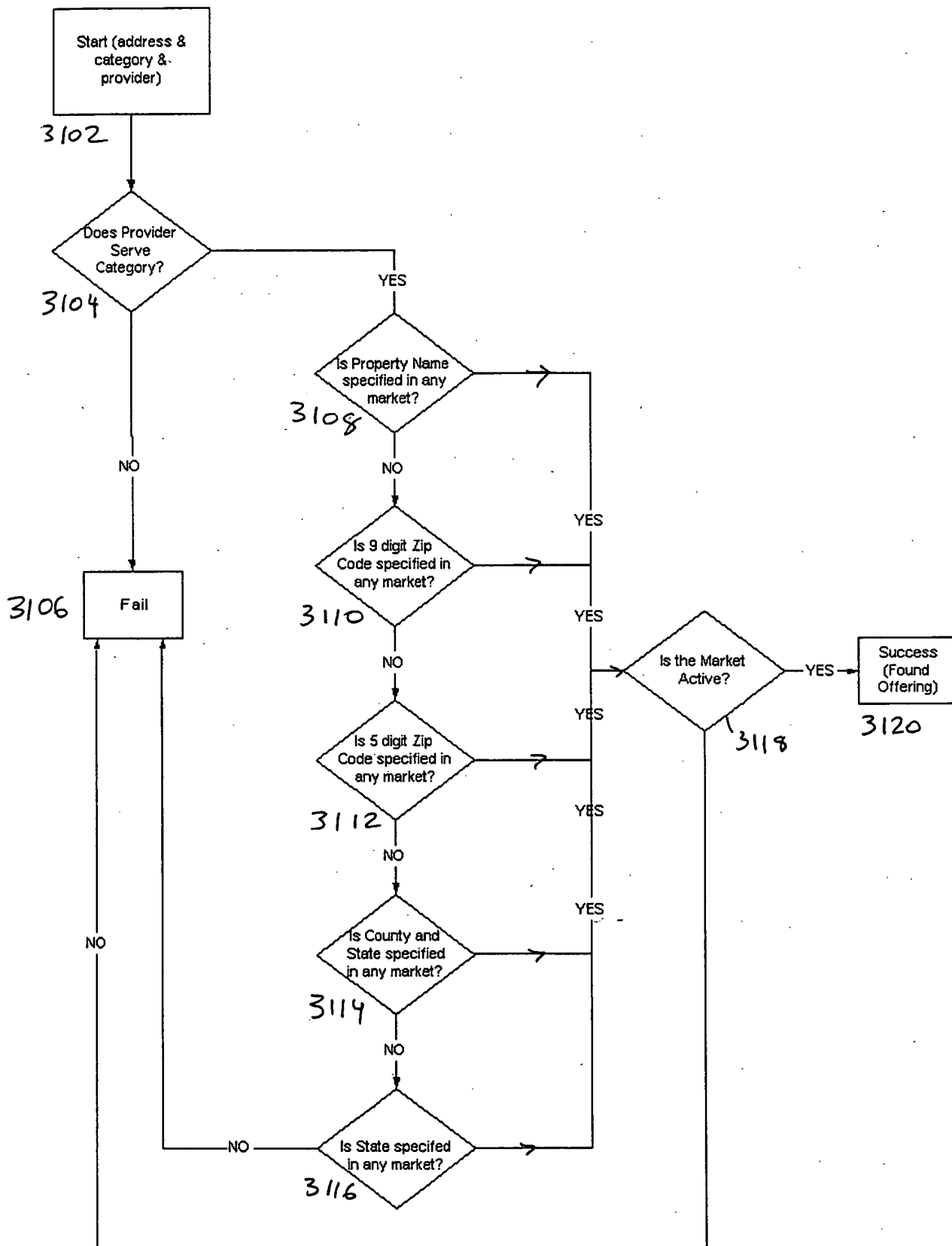


FIG. 31

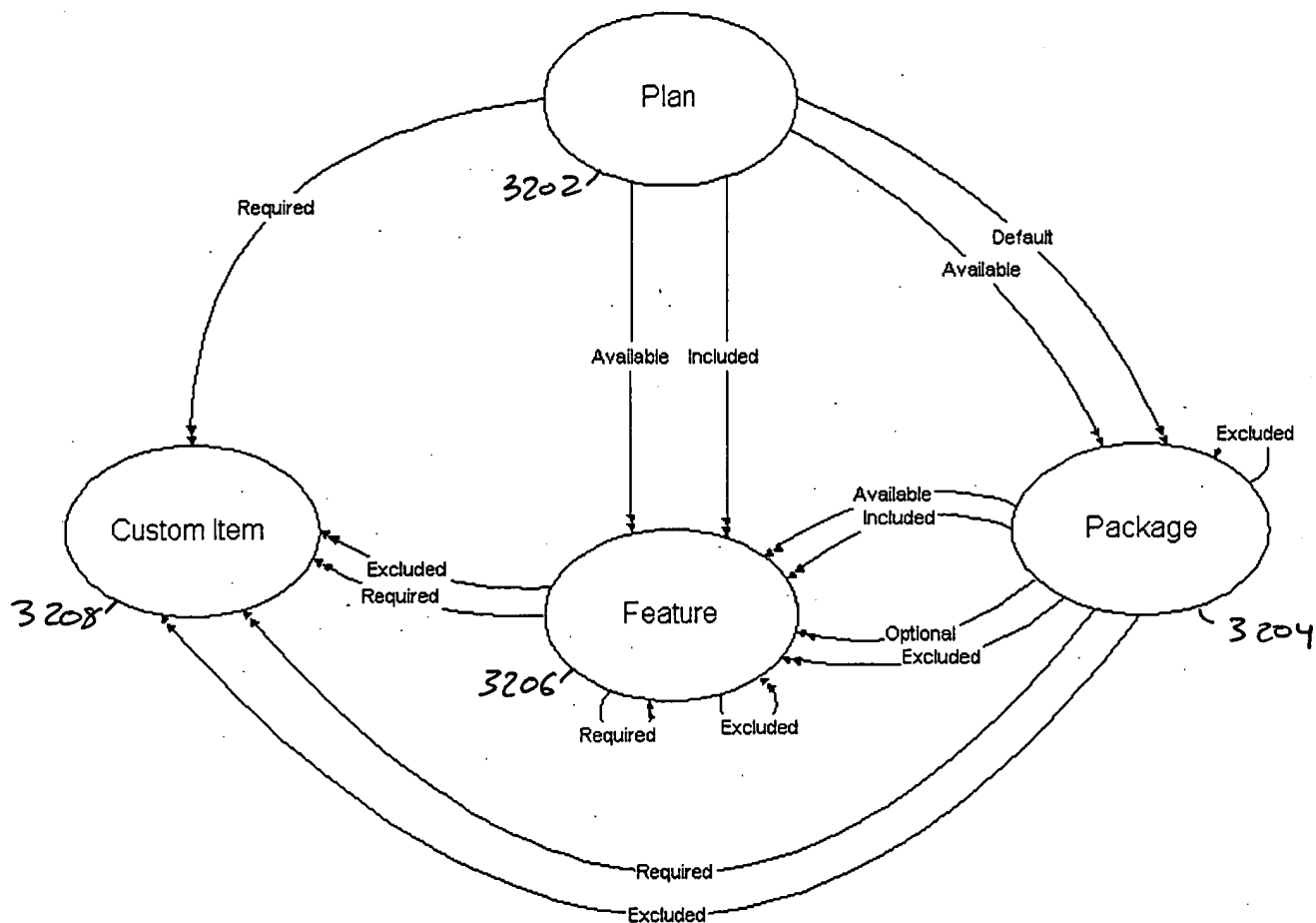
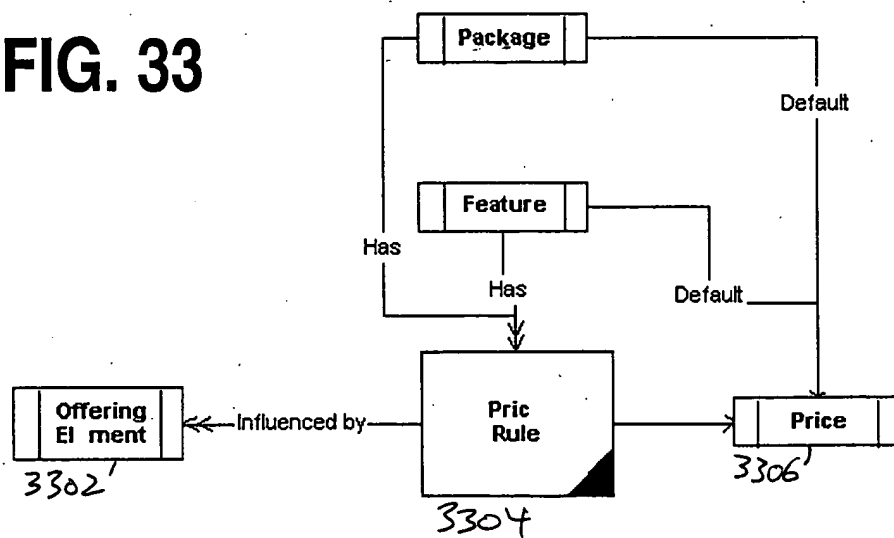


FIG. 32

FIG. 33



Qcorps Communicator Architecture

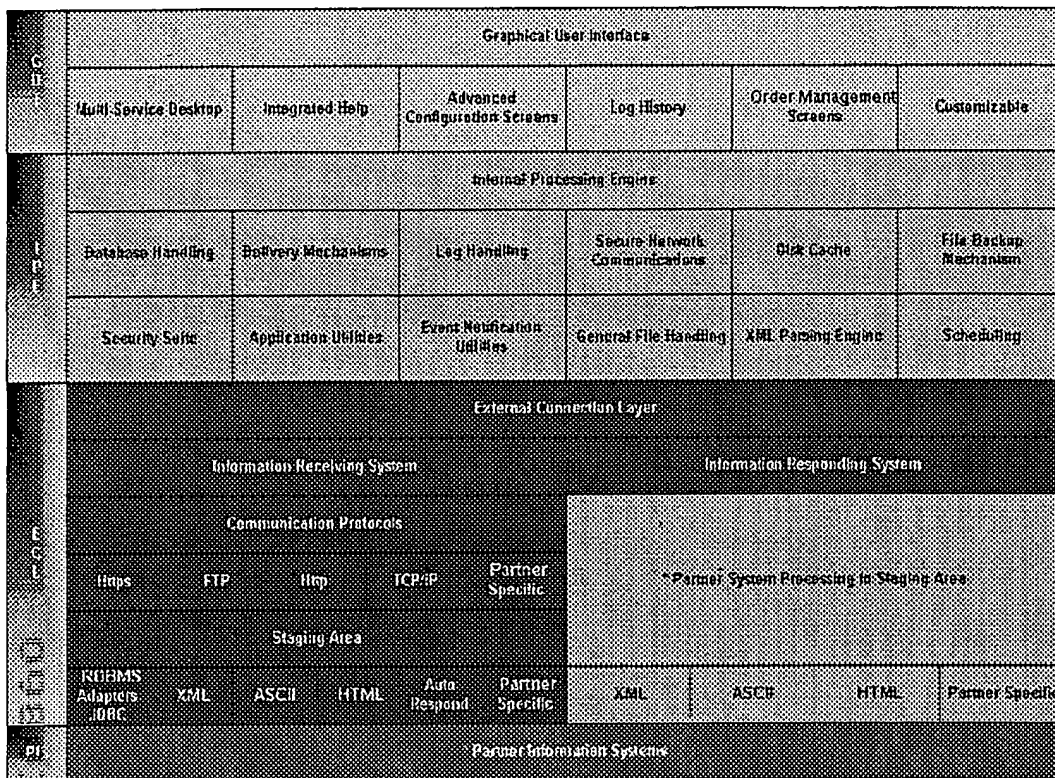


FIG. 34

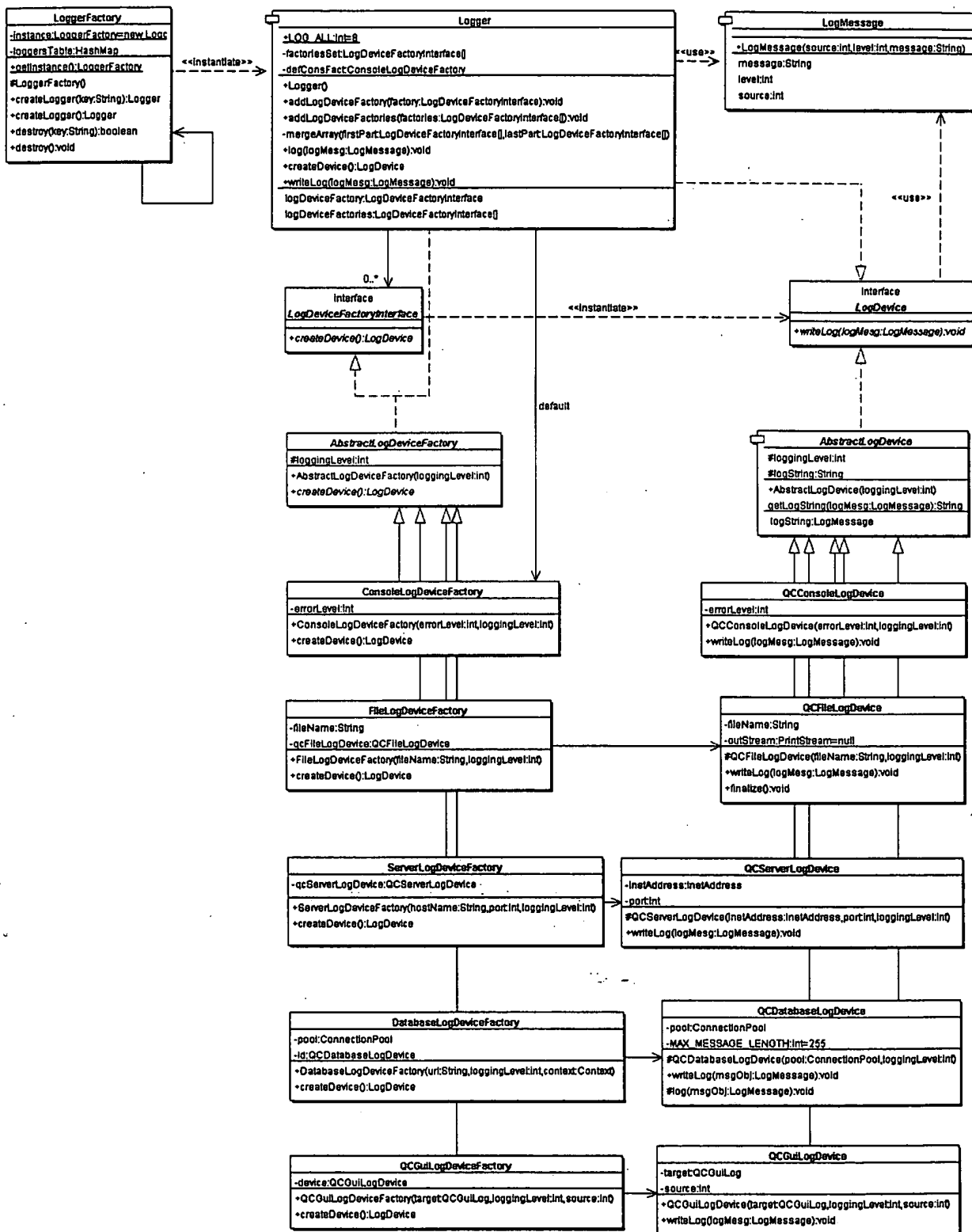


FIG. 35

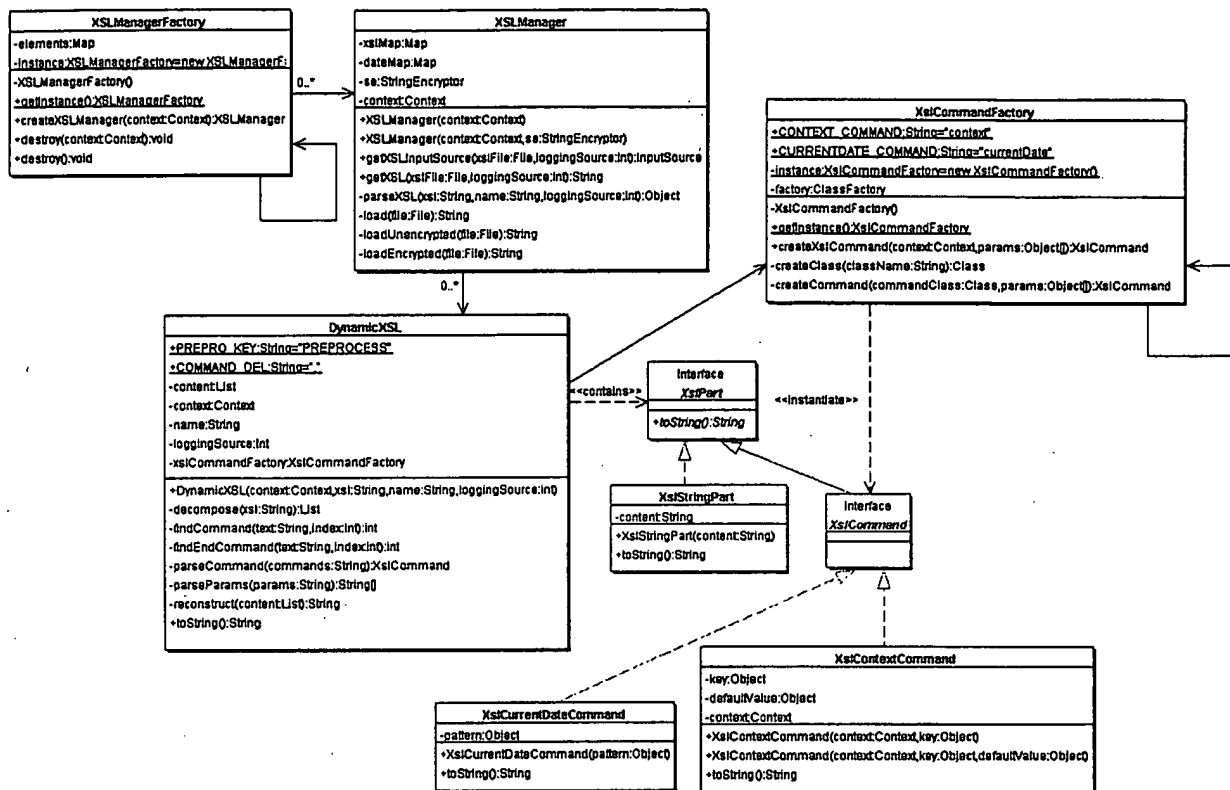


FIG. 36